

FACTORS THAT MAY INCREASE YOUR ENERGY USE

Use the Usage History Table on your bill to compare your usage (units/kWh) to the same period last year or over the past few months.

Changes in the number of people and activities at your home – Children on vacation or additional house guests can increase your use of lights, cooling equipment, appliances, hot water, TVs and other electronics.

Decorative lighting during festive seasons can also increase usage.

Increased use of cooling equipment such as air conditioners, fans and other appliances can contribute to a change in your bill.

Faults in Electrical Installations and Equipment – Mechanical problems with electrical equipment may lead to higher electricity usage than normal. Ground faults in electrical systems can cause some of your electricity to flow into the earth.

Open or loosely sealed windows and doors in air conditioned spaces will increase cooling costs.

Variance in the number of days between electricity meter readings – The number of days between readings varies because of the number of days in a month, public holidays and weather conditions, which will affect your monthly charge. Please pay attention to the average daily use in the usage history on your bill to compare consumption from month to month.

Estimated Bills are issued when Grenlec is unable to access your meter or needs to verify a reading. Estimated bills are clearly marked and calculated based on your usage pattern.



Understand Your Grenlec Bill



For more information

Phone: 237 or 440-2097

Email: customersupport@grenlec.com

www.grenlec.com

P.O. Box 381, St. George's
Grenada

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Your Grenlec Bill Explained



1 Bill Amount

Total amount that the customer owes to Grenlec.

2 Due Date

Notice of final date by which customers must pay the total current charges (6). The **Brought Forward** balance (*arrears*) (8) is past due and must be settled urgently to avoid disconnection.

3 Account Details

Meter readings

Meter Number: A multi-digit identification number on the meter.

Previous Read: The date on which the meter was read for the previous bill.

Current Read: The date on which the meter was read for the current bill.

Number of Days: Number of days for which the customer is billed this period. To calculate, count the days between current and previous meter reading.

Usage this Period

Number of kWh (units) customer used during the billing period. To calculate, deduct the previous read from the current read.

Service

Customers' service may be categorised as domestic, commercial or industrial. Service may be metered or fixed (e.g. private street lights).

4 Electricity Charges

Shows the individual elements of the total cost.

Metered Non-Fuel: Cost of getting electricity to the customer, including administrative and maintenance of electricity poles, lines, generators, transformers, etc.

Metered Fuel: Average price of fuel used to generate customer's electricity over the last 3 billing periods; adjusted monthly.



OLIVIA WATTS
1234 ANYWHERE DRIVE
GRAND ANSE
ST. GEORGE GD

1234 ANYWHERE DRIVE

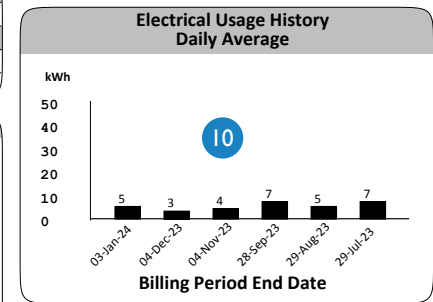
BILL AMOUNT	DUE DATE (current charges)
\$161.81	15 Feb 2024

ACCOUNT DETAILS			
Meter No.	00000000	Customer No.	0000000000
Previous Read	Current Read	Total (kWh/Usage)	Service
04 Dec 2023	03 Jan 2024	30 Days	Domestic
31595	31745	150	Metered

SUMMARY OF CHARGES	
4 ELECTRICITY CHARGES	
Metered Non-Fuel (150 kWh @ \$0.405700)	\$60.85
Metered Fuel (150 kWh @ \$0.645867)	\$96.88
Fuel Adjustment (82 kWh @ \$-0.035160)	-\$2.88
Renewable Energy (150 kWh @ \$0.002777)	\$0.42
Total Electricity Charges	\$155.27
5 GOVERNMENT CHARGES	
Environmental Levy	\$5.00
VAT Non-Fuel	\$1.55
Total Government Charges	\$6.55
GOVT SUBSIDY	\$0.00
6 TOTAL CURRENT CHARGES	\$161.82

ACCOUNT NO.	ACCESS NO.
00000000	000000

ACCOUNT SUMMARY	
Bill No.	00000000
Bill Date	16 Jan 2024
Previous Balance	\$73.37
Less Payments	-\$69.80
Adjustments	-\$3.58
Brought Forward	-\$0.01
Electricity Charges	\$155.27
Government Charges	\$6.55
Gov't Subsidy	\$0.00
Total Current Charges	\$161.82
TOTAL AMOUNT DUE	\$161.81



BILL ANALYSIS			
Description	Billing Days	kWh	Daily Avg
Current Period	30	150	5
Last Period	30	82	3
Last 6 Periods (Avg)	32	160	5
Last 12 Periods (Avg)	29	183	6

5 Government Charges

Environmental Levy: Collected on behalf of the Grenada Solid Waste Management Authority.

- Less than 99 kWh: \$0
- 99–149 kWh: \$5.00
- 150+ kWh: \$10.00

Value Added Tax: Applied to the non-fuel portion and on other Grenlec services. Exemption for domestic customers on the first 99 units.

Fuel Adjustment: The Fuel Adjustment Clause (FAC) adjusts the fuel charge up or down to remove any difference between what Grenlec paid for fuel and the fuel charge that customers paid. The fuel adjustment is done monthly and is applied to usage in the prior billing period.

Renewable Energy: Cost of energy supplied from Renewable Energy (RE) sources e.g. solar.

6 Total Current Charges

Sum of total electricity charges (4) and total government charges (5) for the billing period.

7 Mobile App Identifiers

Account Number: Identifies customer's location/apartment.

Access Number: Unique customer identification number.

8 Account Summary

Previous Balance: Bill amount on the customer's last bill.

Less Payment: Payment made to last bill.

Adjustments: Any charges for other transactions processed during the billing period.

Brought Forward: Credit or arrears from previous bills.

Credits are subtracted from and arrears are added to the total current charges (6).

Arrears are past due amounts that must be settled urgently to avoid disconnection.

10 Usage History

Electrical Usage History:

Chart depicting daily average usage history. To get this figure, total usage (3) is divided by number of days during the billing period (3). This is the most accurate indicator of increases or reductions in consumption.

Bill Analysis: Provides a comparison of billing and usage statistics over a period of time.