



**GRENLEC Application for Termination of Service  
Customer Information**

Date Applied:

Date Paid:

*Fill in block with name and surname if account would be connected under a person name*

First Name:	Middle Name:	Surname:
Secondary Names:		

*Or company name or entity if account would be connected under a company name or entity*

Name of Company/Organisation/Other Entity:

Is this registered under the laws of Grenada:                      Yes                      No

Home Tel:	Work Tel:	Cell:	Other Tel #:
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Email Address:

Directions:

***Forwarding Address:***

Postal Address:

***Termination of Service***

Do you want to terminate your present service?    Yes    No

If yes, please state:

Meter No.	Account No.	Date disconnection is required:
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Disconnection Type: Disconnect Meter                      Remove Cable & Meter

Will someone else require this service immediately:    Yes    No    Not Sure

If yes, please state:

Name:	Address:
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Tel No.

**Conditions of Supply:**

"In accordance with the Electricity Supply Act of 1994

*I/We have read and agreed to the terms and conditions of this application. I/We declare that the information provided by me/us and used by GRENLEC in this application form, including the list of equipment and appliances to be used on the premises for which this application is made, is accurate true and correct and I/We agree to abide by the terms and conditions on which GRENLEC shall supply me/us with electricity, in keeping with the Electricity Supply Act."*

Drivers License/Passport no:	ID No:	Date of Birth:
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Signature:	Signed by (Print in Block):	Witness:
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**If application is on behalf of a company, or other entity:**

Position of person signing:
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Company Stamp:

**OFFICE USE ONLY**

Account No:	Customer No:
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Service Order No.
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Notes:
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Processed by:
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## **Grenada Electricity Services Limited**

### **CONDITIONS OF SUPPLY**

1. I/We hereby apply for electrical supply to the premises indicated overleaf subject to the provisions of the Electricity Supply Act and agree to pay for the electricity supplied at the rates in operation from time to time until adequate written notice is given to discontinue the service or until another customer accepts responsibility for the service.
2. I/We understand that Grenada Electricity Services Limited (GRENLEC) reserves the right to refuse connection to anyone who has an outstanding debt with the Company and if necessary, to transfer any debt owed to the Company by me/us to any electricity account for which I am/we are responsible.
3. I/We understand that the Company reserves the right to disconnect the supply if a dispute arises over ownership of the premises. In such cases, service will only be reinstated on receipt of a court order.
4. I/We understand that this service is subject to conditions stated in the Distribution Standards Manual covering the installation of electrical services and meters
5. I/We agree to notify GRENLEC prior to any change in the electrical requirements of my/our service installation and make these changes only after the necessary permission has been obtained.
6. I/We understand that the meter, poles, cable, wires etc., provided by GRENLEC remain the property of the Company and shall be maintained by it while all other sections of my/our electrical installation shall be maintained by me/us.
7. I/We hereby give permission to GRENLEC for its personnel to enter onto my/our premises when necessary to access any of the Company's equipment located on these premises.
8. I/We hereby authorise the Company to cut any tree on my premises that is likely to threaten the electrical supply to any customer.
9. I/We understand that where necessary, I am/We are required to protect my/our electrical equipment on all phases against over current, low voltage, single phasing, voltage spikes, voltage surges, voltage dips, power interruptions and interference.
10. In the event that the applicant fails to provide any or any satisfactory proof of ownership of the premises and/or consent of the owner or agent, the supply shall be a conditional one and therefore if at a later date greater title is established for the premises it is hereby understood that GRENLEC shall immediately disconnect the supply of electricity and remove its equipment from the said premises.
11. I/We shall ensure that all of the company's meters on the property are in the proper order for correctly registering the consumption of electricity, and shall notify the company whenever a meter is damaged or appears not to be registering consumption correctly.
12. The Applicant will be liable for all bills until the actual date of disconnection. Five business days notice is required for effecting a customer requested disconnection.

### **IMPORTANT INFORMATION**

1. An Electrical Inspection Certificate of Approval from the Ministry of Works when applying for the following services:
  - (a) Installation of a new service.
  - (b) Reconnection of existing service that has been disconnected for more than 6 months.
  - (c) Reconnection of existing service for which the wiring has been modified.
  - (d) Transfer or relocation of meter.
3. Customers who are unable to apply at GRENLEC's offices should write and sign a letter authorising an agent to act on their behalf.
4. Applicants requiring the planting of poles or running of lines on or over a neighbour's property must obtain written permission from that neighbour.
5. Applications made on behalf of a company, organisation or other legal entity should be signed by a person authorised to act on that entity's behalf and either accompanied by the applicant's official covering letter or stamp.
6. Payment of bills on this service shall be the responsibility of the person signing the application unless the application is made by a person authorised to sign on behalf of a Company, organisation or other legal entity registered under the Laws of Grenada in which case the bills will be the responsibility of the Company, organisation or other legal entity.
7. Applicants must place a label with their name on the meter base for easy identification. Failure to do so can result in long delays for connection.

**"In accordance with the Electricity Supply Act of 1994**

**I/We have read and agreed to the terms and conditions of this application. I/We agree to abide by the terms and conditions on which GRENLEC shall supply me/us with electricity, in keeping with the Electricity Supply Act."**

Customer's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness By: \_\_\_\_\_ Date: \_\_\_\_\_

Termination